



## Customer Advisory

Date: 06 May 2024

Dear Valued Customers

**Subject: Port of Discharge Additional (PAD) and Equipment Imbalance Surcharge (EIS) to be Collect**

Please note that effective 6<sup>th</sup> May 2024, the Port of Discharge Additional (PAD) and Equipment Imbalance Surcharge (EIS) will be charged on “Collect” basis.

The quantum of the charges can be found here on the ESL Website – [www.emiratesline.com](http://www.emiratesline.com)  
→ Services & Information → Carrier Charge finder ([Carrier Charge Finder - Emirates Shipping Line - ESL](#))

For any questions or further clarification, please do not hesitate to contact our local Sales and Customer Service Representatives.

Thank you for your understanding and cooperation.