



Customer Advisory

Date : 1st March 2012

Subject: Containers Mis-declared for Weight – Mumbai

Supplementing to our Important Notice on Container Weight in last June, APM Terminal Mumbai has already announced its strict control on the container weight for compromising the safety at the terminal and reducing avoidable costs. All containers mis-declared for weight will be charged in line with the scale of rates together with any extra charges incurred. These charges will be applied with immediate effect to the account of the cargo owners. Please note that accurate container weight declared to our company and the terminal is mandatory. Appreciate your cooperation.

Quote.

IMPORTANT NOTICE

WRONG DECLARATION OF CONTAINER WEIGHT

16th June 2011

Dear Valued Customers,

Regarding recent serious incidents due to wrong declaration of container weight, we need to draw your urgent attention and compliance of the policy on accurate weight declaration. Please note that wrong declared container weight will definitely lead to the following severe incidents to the extent of damage to property damages and loss of human life.

- **Damage to the containers**
- **Damage to the terminals**
- **Damage to the vessels**
- **Accidents leading to injury or casualty**
- **Legal Weight Restriction**
- **Negative Impact on Vessel Planning**
- **Rolling of Containers and Loss of income**

Taking the obligation, you have to stow / load / count the cargo in container and declare the **ACCURATE CARGO DESCRIPTION AND WEIGHT** at time of booking, laden gate in terminal and shipping instruction. We must emphasize that we will with immediate effect introduce a regime of weight spot checks, and should any containers be found exceeding the declared weight, we will hold the container and take appropriate actions. All pertaining charges incurred and consequences are to the account of the customers. Moreover, we will reserve the right of any legal action and prosecution should any person or property related with Emirates Shipping Line be harmed resulting from the wrongly declared container weight.

We are looking forward to your full cooperation and support. Should you have any queries, please feel free to contact our local office for details. Thank you for shipping with our company.

Customer Service Management
Emirates Shipping Line

Unquote.