



## Customer Advisory

Date: 14<sup>th</sup> APRIL 2025

Dear Valued Customers

**Subject: Shipping Instruction Requirement for Export to Saudi Arabia (IMPORTANT)**

Referring to our previous notice of the importance of Shipping Instruction for manifesting at destination, we would like to draw your immediate attention on below mandatory requirement especially on Consignee for shipments to Saudi Arabia per customs regulations. Any non-compliance will lead to heavy penalty with multiplying tiers and clearance delay. Therefore, we sincerely request your full support and execution for accurate and complete shipping instructions to us.

**Consignee:** Local Consignee's full details of the registered company name, address, Valid email address and Valid Mobile number must be shown on BL Consignee or Notify Party Address Field for Manifest, Arrival Notice and any Emergency incidents. Any overflowed content to BL Body will be rejected by Saudi Arabia Customs and counted as invalid record.

**Commodity:** Cargo description / quantity / package / weight must be clearly and properly provided

**HS code:** at least 6 digits HS code or per customs requirement

**Timeliness:** Shipping Instruction should be submitted at least 24 hours before vessel arriving POL or local SI Cut off time whichever earlier. BL Confirmation is also simultaneously important for meeting import manifest per regulations at destination countries.

**Other requirement:** based on regulations of destination countries

**Incomplete or Late Shipping Instruction:** Manifest will be rejected by customs. Any ROB (retain on board), penalties and administration charge will be on cargo owner's account.

We are looking forward to your collaboration in expediting import manifest and cargo delivery at destination. Please feel free to contact our local agencies if you have any queries or visit our website <https://www.emiratesline.com> for more information.

Thank you.