



Customer Advisory

Date: 10th April 2025

Dear Valued Customers

Subject: Changes to Demurrage and Detention Tariff in UAE – Export
Effective 10th May 2025

We would like to inform you that, effective 10 May 2025 (Departure Date), the export free time and advancement policy will be revised as follows:

- Free Time: 10 calendar days
- Export Detention & Demurrage (Combined): Will apply until the vessel's load date

The Combined Demurrage and Detention (D&D) free days structure for shipments from the UAE (excluding Abu Dhabi) is as follows:

Export D&D

Equipment Type	Free Time	Currency	11 th – 14 th day	15 th – 21 st day	22 nd Day Onwards
Dry 20'	10 days	AED	60	120	180
Dry 40' / HC			120	240	360

Equipment Type	Free Time	Currency	6 th – 10 th day	11 th – 15 th day	16 th Day Onwards
Special 20'	5 days	AED	100	200	300
Special 40'			200	400	600
Reefer 40'			500	1,000	2,000

Combined Detention and Demurrage charges for Export will be calculated from the time of 'actual' empty pull out from our appointed empty container depot to the 'actual' loading of the laden container on the vessel.

- All days are calendar days or running days. (i.e. including weekends and public holidays)
- Port storage will continue to be collected separately.

We appreciate your continued support. Should you have any questions, please do not hesitate to contact us. Thank you.