



## Customer Advisory

Date: 27<sup>th</sup> January 2021

Dear Valued Customers

**Subject: VGM vs BL Container Gross Weight Mandatory Match**

In compliance with IMO's SOLAS VGM regulations and various countries' customs requirements, we would like to draw your attention to the necessary matching between VGM vs BL Container Gross Weight.

For all locations

- BL & Manifest Container Gross Weight MUST match with VGM
- General tolerance level is +/- 5% or one metric ton whichever smaller
- Different countries / terminals may have different tolerance index
- VGM and Container Gross Weight should not exceed Maximum Gross Weight per CSC Plate bolted to Container Door
- Any incompliance may lead to extra operational costs, customs penalties, local charges and our Line Administration Fee of USD300 per box

We look forward to your continuous cooperation. Please contact our local Customer Service team if any assistance is needed.

**Global Customer Service**

**Emirates Shipping Line**