



## Customer Advisory

Date: 27 August 2025

Dear Valued Customers

**Subject: Mandatory Requirement: VAT Number and Customs Code for All Imports to Oman**

Effective immediately, all import shipments to Oman must include the consignee's VAT number and customs code.

Failure to provide this information may result in customs clearance delays and fines or penalties imposed by the authorities.

To ensure compliance, we have implemented internal procedures requiring shippers to submit all necessary details to POL offices at the time of SI submission.

Please make sure your shippers are aware of this requirement.

Key points to note:

- Shippers must provide the consignee's VAT number and customs code.
- For consignments marked "To Order," the VAT number and customs code of the notify party must belong to an Omani entity.
- For shipments consigned to banks, the VAT number and customs code of the notify party must be an Omani entity.

If you have any questions, please contact the ESL Oman documentation team.

Thank you for your continued support and partnership with ESL.