

Customer Advisory

Date: 25 September 2025 Dear Valued Customers

<u>Implementation of Container Protection Charge (CPC - Manifested) for all cargo into Aqaba, Jordan</u>

Please note that Container Protection Charge (CPC) will now be implemented for shipments with effect from ETA Agaba 30th October 2025.

Container Protection Charge (CPC) will apply to all shipments into Aqaba and provides customers a container damage coverage of up to USD 100 per container. Other terms are as per latest CPC guidelines.

Container Protection Charge (CPC) will be charged as follows and will be charged on collect basis to consignee.

Description	Charge Amount
Container Protection Charge	USD 15 per container

Should you have any questions, please feel free to contact our local customer service and sales representatives.

Thank you for your support and partnership with ESL.