



Customer Advisory

Date: 29 Oct, 2025

Dear Valued Customers

**Subject: ECR Surcharge for Iraq to Change from Prepaid to Collect
(Effective 15 Nov 2025)**

To align with market practice, please note that the **ECR (Emergency Cost Recovery Surcharge)** for **Iraq inbound shipments** will be changed from **Prepaid** to **Collect**, effective for shipments with **ETA on or after November 15, 2025**.

ECR will be charged as follows:

Description	Charge Amount
ECR (Emergency Cost Recovery Surcharge)	USD 50/100

Should you have any questions, please feel free to contact our local customer service and sales representatives.

Thank you for your support and partnership with ESL.