



Customer Advisory

Date: 15 December 2025

Dear Valued Customers

Subject: Egypt Import– Mandatory Advance Customs Information (ACID)

We would like to inform you that, in accordance with current operating procedures since August 2023, ACID (Advance Cargo Information Declaration) number is mandatory at the Shipping Instructions stage for all import shipments to Egypt.

Please note the following:

- Shipping Instructions (SI) will not be processed unless a valid ACID number is provided.
- Any cost associated with loading delays/container rollover due to delays or failure to provide a valid ACID number will be on shipper's account.

For customers submitting SI via E-Sea, please update ACID number in additional information section in E-Sea to avoid shipment delays or operational disruptions.

Additional Information	
Declared Value	<input type="text"/>
ACID	<input type="text"/>
Additional Information	<input type="text"/>
Packing List	<input type="text"/>
Invoice Upload	<input type="text"/>

Should you require further clarification, please contact your local customer service representative.

Thank you for your support and partnership with ESL.