



Customer Advisory

Date: 05 January , 2026

Dear Valued Customers

Subject:

Implementation of Ministry of Transport Directive on Authorized Freight Forwarding Transactions

Please be Informed that the Ministry of transport, Maritime Transport Licensing Department, State of Qatar has issued a directive under Law No. 12 of 2012 (Reference No MOT/LMTD/2025/193 DATED 18th September 2025) which states that effective from 01st January 2026 all import and export transactions in Qatar are required to be conducted exclusively through Freight Forwarding companies authorized by the Ministry of Transport.

The key implications to you are: -

- Delivery orders (Imports) and other related services can only be processed through Authorized Freight forwarders by the Ministry of Transport.
- Customers are requested to review the directive of Ministry of Transport and ensure compliance so as to avoid any delays or disruption to their shipments.

This directive will only apply:- -

The Consignees are a Freight Forwarder (for Imports) on the Bill of Lading (If the Consignees (Imports) are the Customers themselves, this directive will not be applicable).

Solicit your understanding and co-operation to comply with the directive of Ministry of Transport. Should you require any clarification, please contact our Customer services team

Thank you.