



Customer Advisory

Date: 15th March 2024

Subject: Change of Licensing Authority and Company Name Suffix

Dear Valued Customers and Partners,

We would like to express our sincere gratitude for your support thus far, and to share the latest update regarding a recent change in our company name suffix.

The operating license of Emirates Shipping Line (ESL) has been transferred from Dubai Maritime City (DMC) to the jurisdiction of the Jebel Ali Free Zone Authority (JAFZA). The change is with effect from **13th December 2023**.

Our company suffix will thereby change, and our company name moving forward will be **EMIRATES SHIPPING LINE FZE** (formerly, EMIRATES SHIPPING LINE DMCEST).

Please note, this is a legal name change only and should have minimal impact on you and your business.

The changing of our licensing authority and the company suffix does not necessitate any modification of existing contracts and agreements, and remittances can still be carried out with the old suffix, as per existing contracts.

Our website and future contracts will be updated, and instances where the full company name is displayed will have the new suffix.

We greatly appreciate your understanding and look forward to continuing our partnership with ESL. Please do not hesitate to contact our Customer Service and Sales representatives in case of any further queries or concerns.

**Global Customer Service
Emirates Shipping Line**

FAQ

What is the change?

With effect from **13th December 2023**, the licensing authority of Emirates Shipping Line has been transferred from Dubai Maritime City to Jebel Ali Free Zone Authority.

Why are we changing the licensing authority?

In line with the Decree (No.3) of 2023 issued by Govt. of Dubai

How does it impact customers?

This is a name change only and should have minimal impact on our customers.

- Our products and services delivered are unchanged
- Our contracts are unchanged
- Company codes and bank accounts are unchanged
- Rights and obligations area unchanged

Will customers get a new contract?

Since this is a name change only, contracts including all terms and conditions, otherwise remain unchanged. The new name will be updated in future contracts, but existing contracts do not need to be amended.

What changes do customers need to make on their side?

Customers will need to update their internal systems to reflect the correct name and suffix.

What happens to the Bill of Lading?

The Bill of Lading will be updated to reflect the new company name and suffix. It will also make a reference to the previous company name and suffix to avoid any disputes.

Will invoices be issued under the new name?

Invoices previously sent by Emirates Shipping Line will reflect the new name and suffix. Bank account numbers and code will remain the same. Though remittances can still be carried out with the old suffix, as per existing contracts, we encourage customers to update their records with the new suffix.

Will the SCAC code change?

The SCAC code remains unchanged, and customers should continue to use the existing SCAC code.