



Customer Advisory

Date: 07th November 2024

Dear Valued Customers,

Subject: Shipping Instruction Requirement for Export to Jordan (IMPORTANT)

We would like to draw your immediate attention to a mandatory requirement for shipments to Jordan in accordance with local customs regulations. This requirement pertains specifically to the Consignee details and is crucial for ensuring smooth clearance of goods.

Mandatory Requirement:

- The **Consignee's Tax Identification Number (TAX ID)** must be clearly listed in the Consignee or Notify Party Address field on the BL. This information is essential for proper manifest processing.
- Any overflow of information into the BL Body will result in the rejection of the manifest by Jordan Customs, and the shipment will be considered an invalid record.

Non-compliance with this regulation will lead to severe penalties, including multiplying fines and delays in the clearance process.

To avoid such issues, we kindly ask for your immediate attention and full support in ensuring that all shipping instructions are complete and accurate. This will help ensure the smooth processing of your shipments and avoid any unnecessary complications.

Should you have any questions or require further clarification, feel free to contact our local offices.

Thank you for your prompt attention and continued partnership.

Global Customer Service
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