



Customer Advisory

Date: 6th September 2024

Dear Valued Customers

Subject: FHX and FNX service launch

We are pleased to announce the launch of two new services – the Fahari (FHX) service and the Fanaka (FNX) service – which evolved from our previous Far East Africa Express (FAX).

Both services provide seamless connectivity from Chinese markets to East Africa. Our Fahari (FHX) service will have Mombasa, Kenya as its sole East African call, while our Fanaka (FNX) service has Dar es Salaam, Tanzania as its focus East African market.

Both service names – Fahari (Pride or Splendor in Swahili) and Fanaka (Prosperity or Success in Swahili) – were chosen as a reminder of our commitment to the region: to create splendour through taking pride in our service to the East African market, while continuously driving prosperity for and delivering success to our customers.

These service names aren't just words; they're our commitment to you – our customers. We are committed to enhancing service reliability to the region with these direct and consistent weekly services.

FHX service rotation: Qingdao – Shanghai – Ningbo – Nansha – Port Klang – Mombasa – Port Klang – Qingdao

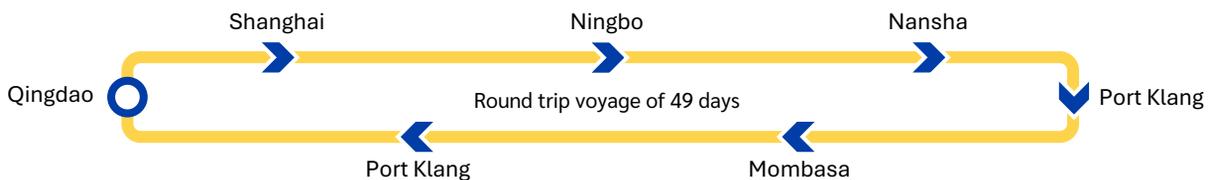
FNX service rotation: Qingdao – Shanghai – Ningbo – Nansha – Shekou – Port Klang – Dar es Salaam – Port Klang – Qingdao

The FNX service will commence on 20th October, while the FHX service will commence on 21st October, both departing from Qingdao.

Please refer to the attached brochures for more information about the FHX and FHX services. Should you require further information, please visit our website (<https://www.emiratesline.com>) or contact your local customer service representative.

**Global Customer Service
Emirates Shipping Line**

Vessels Deployed: 7 x 2,000 – 2,400 nominal TEU ships



FEATURES

- Boost your import and export operations with our reliable, high-capacity service connecting Kenya and Greater East Africa through the Port of Mombasa.
- Experience seamless logistics with our premium service linking major ports in China directly to Mombasa.

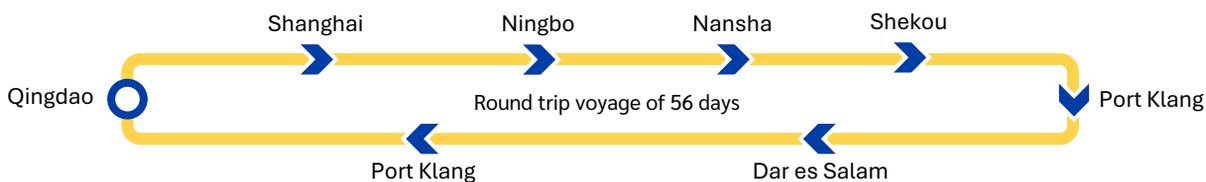
W/B	POD		E/B	POD				
POL	PKG	MBA	POL	PKG	TAO	SHA	NGB	NSA
TAO	11	23	MBA	11	20	21	23	26
SHA	9	21	PKG		8	10	11	14
NGB	8	20						
NSA	5	17						
PKG		11						

Port	ETA	ETD	Code	Terminal
Qingdao	Mon	Tue	QQCT	Qingdao Qianwan Container Terminal Ltd
Shanghai	Wed	Wed	WGQ	Wai Gao Qiao Terminal 5
Ningbo	Thu	Fri	ZYCT	Zhoushan Yongzhou Container Terminal
Nansha	Sun	Mon	NICT	Nansha International Container Terminal
Port Klang W	Sat	Sun	WPT	West Ports Container Terminal
Mombasa	Thu	Sun	KPA	Kenya Port Authority
Port Klang E	Sun	Sun	WPT	West Ports Container Terminal

*Schedules and terminals are subject to change

Track your cargo instantly with our tracking system that provides real-time updates. Download our mobile app or visit our website (<https://www.emiratesline.com>).

Vessels Deployed: 8 x 2,000 – 2,400 nominal TEU ships



FEATURES

- Benefit from our dependable weekly service, delivering enhanced capacity and reliability for importers and exporters across Tanzania and the greater Eastern, Central, and South-Central Africa regions via the Port of Dar es Salaam.
- Experience best-in-class connectivity with our streamlined routes linking major ports in China directly to Dar es Salaam, ensuring faster and more efficient trade.
- Take advantage of our unique offering—the first service to directly connect Qingdao with Dar es Salaam, opening new avenues for your business.

W/B	POD	
POL	PKG	DAR
TAO	13	25
SHA	10	23
NGB	9	21
NSA	6	18
SHK	5	17
PKG		11

E/B	POD					
POL	PKG	TAO	SHA	NGB	NSA	SHK
DAR	11	19	21	22	25	26
PKG		8	10	11	14	16

Port	ETA	ETD	Code	Terminal
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Shanghai	Tue	Wed	WGQ	Wai Gao Qiao Terminal 5
Ningbo	Wed	Thu	ZYCT	Zhoushan Yongzhou Container Terminal
Nansha	Sat	Sun	NICT	Nansha International Container Terminal
Shekou	Mon	Mon	MCT	Mawan Container Terminal
Port Klang E	Sat	Sun	WPT	West Ports Container Terminal
Dar es Salaam	Thu	Mon	TEAGTL	Tanzania East Africa Gateway Terminal Limited
Port Klang W	Fri	Sat	WPT	West Ports Container Terminal

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