



## Customer Advisory

Date: 8<sup>th</sup> October 2024

Dear Valued Customers

**Subject: IEX service launch**

We are pleased to announce the launch of a new service – the India East Mediterranean Express (IEX) – the first in the market connecting India directly with North Egypt and South Türkiye.

Committed to creating innovative network solutions on underserved lanes, ESL has launched the IEX to connect India directly to the East Mediterranean. Customers in the Far East, Southeast Asia and other parts of India can tap into this service via Mundra, and customers in the Middle East via Jeddah.

With the launch of IEX, ESL's GRC service rotation has also been slightly modified to ensure optimal coverage and service frequency.

**IEX service rotation:** Mundra – Jeddah – Alexandria – Mersin – Iskenderun – Jeddah - Mundra

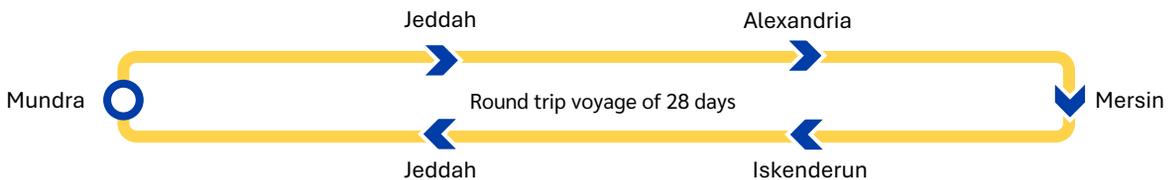
**GRC service rotation:** Jebel Ali – Jeddah – Aqaba – Sokhna – Jeddah – Jebel Ali

The IEX service will commence from Mundra, and the revamped GRC service will depart from Jebel Ali, both in early November.

Please refer to the attached brochure for more information about the IEX service. Should you require further information, please visit our website (<https://www.emiratesline.com>) or contact your local customer service representative.

**Global Customer Service**  
**Emirates Shipping Line**

Vessels Deployed: 4 x 1,700 – 1,800 nominal TEU ships



## FEATURES

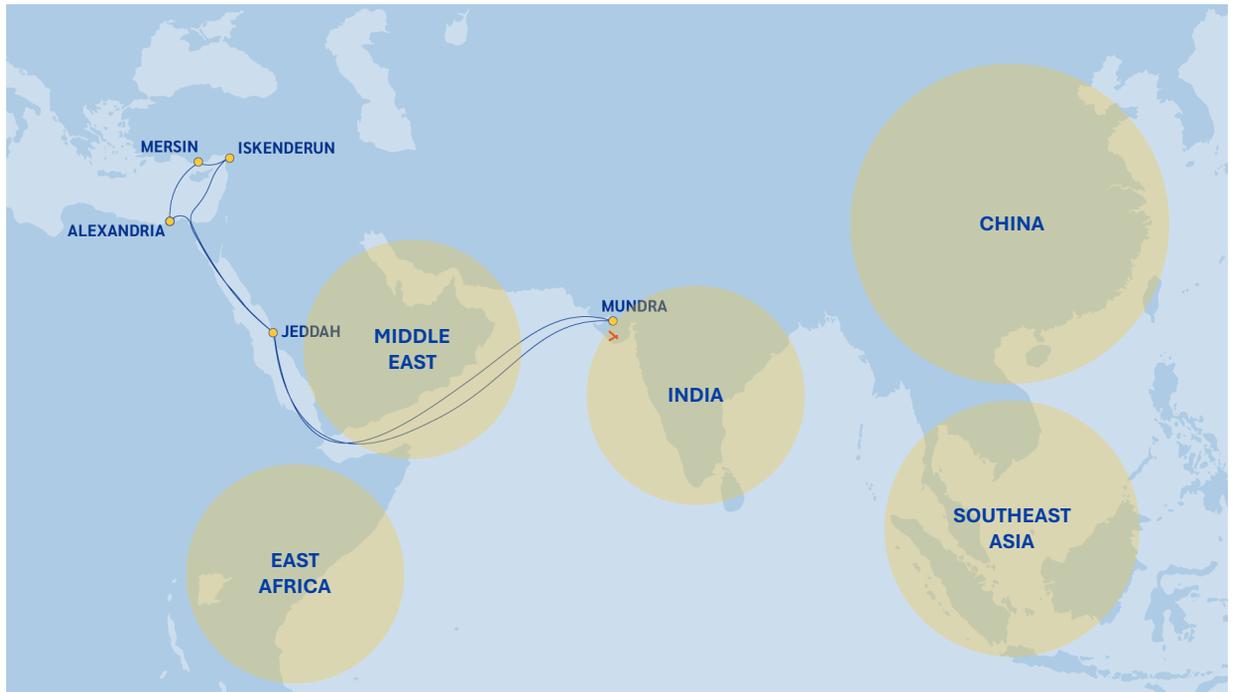
- Only service in the market directly connecting India (Mundra) to Alexandria, Mersin and Iskenderun. Alexandria is the largest Egyptian port handling local import and export cargo, while Mersin and Iskenderun ports cover the entire south and most of central Türkiye markets.
- Offering single transshipment product with highly competitive transit times for key ports across China, Korea and Southeast Asia via Mundra, as well as for Key East African destinations (e.g., Mombasa, Dar es Salam and Tanzania) and India ICD.
- Great opportunity to participate in Türkiye's growing trade with the U.A.E and the Kingdom of Saudi Arabia.

N/B		POD				S/B		POD			
POL		JED	ALY	MER	ISK	POL	MER	ISK	JED	MUN	
MUN		7	12	14	16	ALY	2	4	8	15	
JED			4	6	8	MER		2	6	13	
						ISK			4	11	
						JED				7	

Port	ETA	ETD	Code	Terminal Name
Mundra	Mon	Tue	ACT	Adani Container Terminal
Jeddah E	Mon	Tue	RSGT	Red Sea Gateway Terminal
Alexandria	Sat	Sun	ACCHCO	Alexandria Container and Cargo Handling Company
Mersin	Tue	Wed	MIP	Mersin International Port
Iskenderun	Thu	Thu	LMK	Limakport
Jeddah W	Mon	Tue	RSGT	Red Sea Gateway Terminal

\*Schedules and terminals are subject to change

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Market-leading transit times to key Southeast Asian ports.

<b>SEA</b> (T/S via MUN)		<b>POD</b>		
<b>POL</b>	ALY	MER	ISK	
JKT	32	34	36	
SGN	28	30	32	
CMT	30	32	34	
PKG	21	23	25	
HPH	32	34	36	
SUB	27	29	31	
LCH	29	31	33	

Competitive transit times to major ports across China.

<b>CN</b> (T/S via MUN)		<b>POD</b>		
<b>POL</b>	ALY	MER	ISK	
XNG	38	40	42	
TAO	38	40	42	
NGB	33	35	37	
SHA	35	37	39	
SHK	29	31	33	
DCB	31	33	35	

Market-leading transit times to other major Indian ports.

<b>IN</b> <i>(T/S via MUN)</i>	<b>POD</b>		
<b>POL</b>	ALY	MER	ISK
NSA	14	16	18
PAV	16	18	20
HZA	14	16	18

Market-leading transit times to key Upper Middle Eastern Gulf ports.

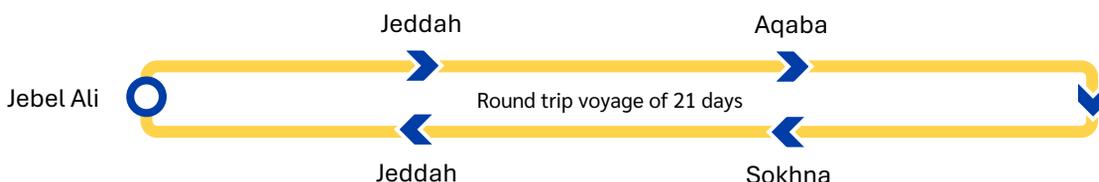
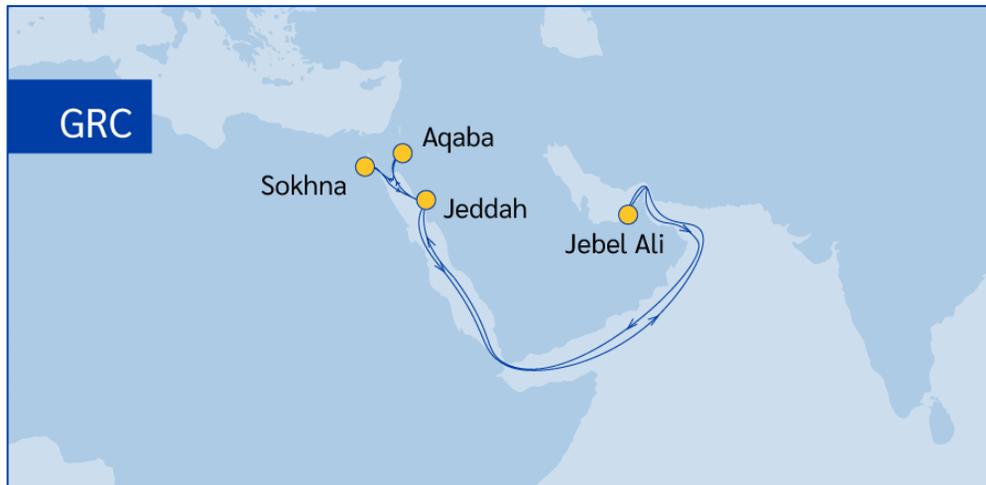
<b>ME</b>	<b>POD</b>		
<b>POL</b>	ALY	MER	ISK
JEA	18	20	22
BAH	20	18	16
HMD	19	17	15
KWI	20	18	16
DMN	17	19	21

<b>ME</b>	<b>POD</b>				
<b>POL</b>	JEA <i>(T/S via JED)</i>	BAH <i>(T/S via JED &amp; JEA)</i>	HMD <i>(T/S via JED &amp; JEA)</i>	KWI <i>(T/S via JED &amp; JEA)</i>	DMN <i>(T/S via MUN)</i>
ALY	18	20	19	20	17
MER	20	18	17	18	19
ISK	22	16	15	16	21

Market-leading transit times to major East African ports.

<b>IN</b> <i>(T/S via MUN)</i>	<b>POD</b>		
<b>POL</b>	ALY	MER	ISK
MBA	38	40	36
DAR	33	35	31

Vessels Deployed: 3 x 1,700 – 1,800 nominal TEU ships



## FEATURES

- Provides direct connectivity to Jordan and the Gulf of Aqaba, as well as Sokhna.
- Transshipment opportunities via Jebel Ali to other destinations in Asia and the Indian Subcontinent.
- Comprehensive feeder network facilitates seamless connections to multiple destinations in the Middle East.

W/B	POD		
POL	JED	AQJ	SOK
JEA	7	10	11
JED		3	4

E/B	POD		
POL	SOK	JED	JEA
AQJ	1	4	11
SOK		3	10
JED			7

Port	ETA	ETD	Code	Terminal Name
Jebel Ali	Tue	Wed	DPW	DP World T1
Aqaba	Tue	Tue	ACT	Aqaba Container Terminal
Sokhna	Thu	Fri	DPW	DP World
Jeddah	Sat	Sun	RSGT	Red Sea Gateway Terminal

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