



Customer Advisory

Date: 8th October 2024

Dear Valued Customers

Subject: IEX service launch

We are pleased to announce the launch of a new service – the India East Mediterranean Express (IEX) – the first in the market connecting India directly with North Egypt and South Türkiye.

Committed to creating innovative network solutions on underserved lanes, ESL has launched the IEX to connect India directly to the East Mediterranean. Customers in the Far East, Southeast Asia and other parts of India can tap into this service via Mundra, and customers in the Middle East via Jeddah.

With the launch of IEX, ESL's GRC service rotation has also been slightly modified to ensure optimal coverage and service frequency.

IEX service rotation: Mundra – Jeddah – Alexandria – Mersin – Iskenderun – Jeddah - Mundra

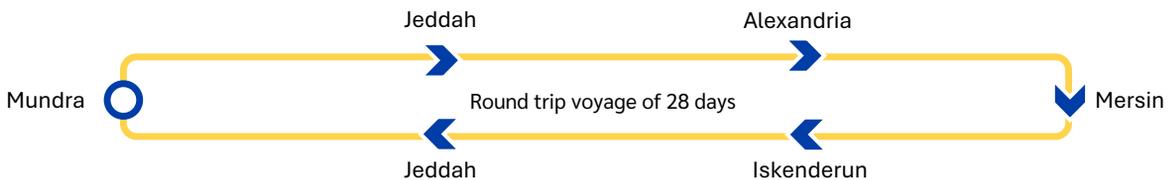
GRC service rotation: Jebel Ali – Jeddah – Aqaba – Sokhna – Jeddah – Jebel Ali

The IEX service will commence from Mundra, and the revamped GRC service will depart from Jebel Ali, both in early November.

Please refer to the attached brochure for more information about the IEX service. Should you require further information, please visit our website (<https://www.emiratesline.com>) or contact your local customer service representative.

Global Customer Service
Emirates Shipping Line

Vessels Deployed: 4 x 1,700 – 1,800 nominal TEU ships



FEATURES

- Only service in the market directly connecting India (Mundra) to Alexandria, Mersin and Iskenderun. Alexandria is the largest Egyptian port handling local import and export cargo, while Mersin and Iskenderun ports cover the entire south and most of central Türkiye markets.
- Offering single transshipment product with highly competitive transit times for key ports across China, Korea and Southeast Asia via Mundra.
- Great opportunity to participate in Türkiye's growing trade with the U.A.E and the Kingdom of Saudi Arabia.

N/B		POD				S/B		POD			
POL		JED	ALY	MER	ISK	POL	MER	ISK	JED	MUN	
MUN		8	12	15	16	ALY	3	4	9	16	
JED			4	7	8	MER		1	6	13	
						ISK			5	12	
						JED				7	

Port	ETA	ETD	Code	Terminal Name
Mundra	Mon	Tue	ACT	Adani Container Terminal
Jeddah E	Tue	Tue	RSGT	Red Sea Gateway Terminal
Alexandria	Sat	Sat	ACCHCO	Alexandria Container and Cargo Handling Company
Mersin	Mon	Tue	MIP	Mersin International Port
Iskenderun	Tue	Wed	LMK	Limakport
Jeddah W	Sun	Mon	RSGT	Red Sea Gateway Terminal

*Schedules and terminals are subject to change



Track your cargo instantly with our tracking system that provides real-time updates. Download our mobile app or visit our website (<https://www.emiratesline.com>).



Market-leading transit times to other major Indian ports.

IN (T/S via MUN)	POD		
POL	ALY	MER	ISK
NSA	14	16	18
PAV	16	18	20
HZA	14	16	18

Market-leading transit times to key Upper Middle Eastern Gulf ports.

ME	POD		
POL	ALY	MER	ISK
JEA	18	20	22
BAH	20	18	16
HMD	19	17	15
KWI	20	18	16
DMN	17	19	21

ME	POD				
POL	JEA (T/S via JED)	BAH (T/S via JED & JEA)	HMD (T/S via JED & JEA)	KWI (T/S via JED & JEA)	DMN (T/S via MUN)
ALY	18	20	19	20	17
MER	20	18	17	18	19
ISK	22	16	15	16	21



Market-leading transit times to key Southeast Asian ports.

SEA (T/S via MUN)		POD		
POL	ALY	MER	ISK	
JKT	32	34	36	
SGN	28	30	32	
CMT	30	32	34	
PKG	21	23	25	
HPH	32	34	36	
SUB	27	29	31	

Competitive transit times to major ports across China.

CN (T/S via MUN)		POD		
POL	ALY	MER	ISK	
XNG	38	40	42	
TAO	38	40	42	
NGB	33	35	37	
SHA	35	37	39	
SHK	29	31	33	
DCB	31	33	35	