



## Customer Advisory

Date: 03<sup>rd</sup> March 2026

Dear Valued Customers

### **Subject: Middle East and Red Sea General Rate Increase**

In light of the ongoing developments in the Middle East region, ESL has implemented additional precautionary and operational measures to ensure the continued safety of our vessels, crew, and your cargo. These necessary arrangements have led to increased operating costs across the network.

ESL has been making continued efforts to manage and mitigate the impact. However, in view of the prevailing conditions, a reasonable rate adjustment is required to ensure service stability and continuity. We sincerely appreciate your understanding and continued partnership as we navigate this challenging environment together.

With effect from **3rd March 2026 and until further notice**, the following adjustments will apply:

#### **Scope**

All cargo moving **to or from**:

- United Arab Emirates
- Kingdom of Saudi Arabia
- Oman
- Iraq
- Bahrain
- Kuwait
- Qatar
- Egypt
- Jordan

*(All ports within the above countries are included.)*

**This adjustment applies to all cargo types, including both COC and SOC containers.**



### **Quantum**

A General Rate Increase (GRI) will be implemented as follows:

- **USD 2,000 per 20' and USD3,500 per 40' for DRY**
- **USD 2,500 per 20' and USD4,000 per 40' for Reefer and Special**

The charge is to be borne by the Agreement Party.

### **Effective Date & Application**

This adjustment applies to:

- Bookings issued on or after 3rd March 2026
- Shipments not loaded

This adjustment will apply to all shipments to and from the countries referenced above.

ESL remains fully committed to maintaining service continuity and operational transparency during this challenging period. We will continue to monitor the situation closely and provide further updates, as necessary.

For further clarification, please contact your local ESL representative.

Thank you.