



Customer Advisory

Date: 20th March 2026
Dear Valued Customers

Subject: Notice of end of voyage and/or deviation and/or delay and/or transshipment under ESL bill of lading terms

In view of the current security situation in the Arabian Gulf giving rise to considerable risk of damage and/or delay and/or disadvantage to the Vessel/Goods and/or those on board, under the terms of our contract of carriage, for all cargo shipped on the following Vessel: **ONE REASSURANCE VOY 02608**, whether located ashore or at sea, we hereby give notice under Clause 8 (Liberties) of the Bill of Lading that ESL will exercise their right to stop the Vessel in **Nhava Sheva, India** and discharge and/or tranship the cargo, with all risk and cost to be for the Merchant.

(I) FOR CARGO TO JEBEL ALI, ABU DHABI, AJMAN, RAS AL KHAIMAH, UMM AL QAIWAIN:

The affected cargo will be discharged at **Khor Fakkan** and following such discharge, the cargo shall be moved by truck to **the stipulated destinations**, as per the POD indicated on the Bill of Lading.

A mandatory surcharge of **USD 1,250 per TEU** (to be paid by the party who pays the freight) will apply to all affected shipments, without exception, to cover deviation costs and/or all operational costs of the transshipment in **Nhava Sheva** and **Khor Fakkan**.

For the transportation of the cargo from **Khor Fakkan to the stipulated destinations** a mandatory additional charge per container will apply to cover the transportation by trucks and any ancillary costs related thereto. The final quantum will be confirmed and advised upon the vessel's discharge at Khor Fakkan.

Any storage or other arrangements, and any ancillary charges, costs and expenses involved in dealing with the cargo following discharge are for the sole account of the Merchant.

(II) FOR ALL CARGO TO KHOR FAKKAN, SHARJAH AND SOHAR

For those cargoes destined for the ports of **KHOR FAKKAN** (or **SHARJAH ICD**) and **SOHAR** on the above-mentioned vessel, which will be forwarded to its final destination, we hereby give notice that the carriage of these cargoes will be delayed due to the above situation and will require alternate transshipment arrangements as a result of the ongoing situation, in which case this will be at the Merchant's risk and cost.

A mandatory surcharge of **USD 1,250 per TEU** (to be paid by the party who pays the freight) will apply to all affected shipments, without exception, to cover deviation costs, delay and/or all operational costs of the transshipment in **Nhava Sheva, India** and forwarding to POD.

Any storage or other arrangements, and any ancillary charges, costs and expenses involved in dealing with the cargo following discharge are for the sole account of the Merchant.



(III) FOR CARGO TO DAMMAM AND RIYADH:

The affected cargo with destination **DAMMAM** and **RIYADH** will be discharged at **the port of JEDDAH** and such discharge shall constitute due fulfilment of the contract.

A mandatory surcharge of **USD 1,750 per TEU** (to be paid by party who pays the freight) will apply to all affected shipments, without exception, to cover deviation costs and/or all operational costs.

Any storage or other arrangements, and any ancillary charges, costs and expenses involved in dealing with the cargo following discharge are for the sole account of the Merchant.

(III) FOR ALL OTHER ARABIAN GULF PORTS

The affected cargo will be discharged at **the port of KHOR FAKKAN OR SOHAR** and such discharge shall constitute due fulfilment of the contract.

A mandatory surcharge of **USD 1,250 per TEU** (to be paid by party who pays the freight) will apply to all affected shipments, without exception, to cover deviation costs and/or all operational costs for the transshipment in Nhava Sheva and discharge Khor Fakkan.

Any storage or other arrangements, and any ancillary charges, costs and expenses involved in dealing with the cargo following discharge are for the sole account of the Merchant.

(V) FOR ALL CARGO TO THE RED SEA

For those cargoes destined for the Red Sea on the above-mentioned vessel, which will be forwarded to its final destination (POD) under the bills of lading, we hereby give notice that the carriage of these cargoes will be delayed due to the above situation and will require alternate transshipment arrangements as a result of the ongoing situation, in which case this will be at the Merchant's risk and cost.

A mandatory surcharge of **USD 1,750 per TEU** (to be paid by the party who pays the freight) will apply to all affected shipments, without exception, to cover deviation costs, delay and/or all operational costs of the transshipment in **Nhava Sheva, India** and forwarding to POD.

Customers are kindly requested to contact their local ESL representative to obtain details and to confirm instructions for local recovery arrangements.

Should customers wish to have their cargo forwarded to an alternative destination by ESL, please contact your local ESL representative, who can further assist you.

ESL sincerely appreciates your understanding and cooperation during this time.

For further clarification, please contact your local ESL representative.

Thank you.