



Customer Advisory

Date: 03rd March 2026

Dear Valued Customers

Subject: Emergency Cost Recovery Charge for Middle East and Red Sea

In light of the ongoing developments in the Middle East region, ESL has implemented additional precautionary and operational measures to ensure the continued safety of our vessels, crew, and your cargo. These necessary arrangements have led to increased operating costs across the network.

ESL has been making every effort to manage and mitigate the impact internally. However, in view of the prevailing conditions, a reasonable rate adjustment is required to ensure service stability and continuity. To ensure such stability and continuity further costs which ESL might incur may include and not be limited to costs or associated costs arising out of or in connection with delays, taking other routes, transferring the goods, landing or returning the goods to the port of loading as the case may be. We sincerely appreciate your understanding and continued partnership as we navigate this challenging environment together.

With effect from **3rd March 2026 and until further notice**, the following adjustments will apply:

Scope

All cargo moving **to or from**:

- United Arab Emirates
- Kingdom of Saudi Arabia
- Oman
- Iraq
- Bahrain
- Kuwait
- Qatar
- Egypt
- Jordan

(All ports within the above countries are included.)

This adjustment applies to all cargo types, including both COC and SOC containers.



Quantum

An Emergency Cost Recovery Surcharge will be implemented as follows:

- **USD 2,000 per 20' and USD3,500 per 40' for DRY**
- **USD 2,500 per 20' and USD4,000 per 40' for Reefer and Special**

The charge is to be borne by the Agreement Party.

Effective Date & Application

This adjustment applies to:

- Cargo on water / afloat and yet to be discharged on/ after 03 March 2026

This adjustment will apply to all shipments to and from the countries referenced above.

ESL remains fully committed to maintaining service continuity and operational transparency during this challenging period. We will continue to monitor the situation closely and provide further updates as necessary.

For further clarification, please contact your local ESL representative.

Thank you.