



## Customer Advisory

Date: 17<sup>th</sup> April 2026

Dear Valued Customers

### **Subject: Notice of end of voyage and/or deviation and/or delay and/or transshipment under ESL bill of lading terms**

We refer to our Customer Advisory dated 6th March 2026, regarding the discharge of cargo at Khor Fakkan from vessel **ESL SANA V-2605** in accordance with Clause 8 (Liberties) of the Bill of Lading. Please find the final transportation plan and the applicable surcharges for cargoes destined to the **RED SEA** ports:

For those cargoes destined for the Red Sea on the above-mentioned vessel, already forwarded or that will be forwarded to its final destination (POD) under the bills of lading, we hereby give notice that the carriage of these cargoes will be delayed due to the above situation and will require alternate transshipment arrangements as a result of the ongoing situation, in which case this will be at the Merchant's risk and cost.

A mandatory surcharge of **USD 1,750 per TEU** (to be paid by "Merchant") will apply to all affected shipments, without exception, to cover deviation costs, delay and/or all operational costs of the transshipment at alternate ports and forwarding to POD.

Any storage or other arrangements, and any ancillary charges, costs and expenses involved in dealing with the cargo following discharge are for the sole account of the Merchant.

Customers are kindly requested to contact their local ESL representative to obtain details and to confirm instructions for local recovery arrangements.

Should customers wish to have their cargo forwarded to an alternative destination by ESL, please contact your local ESL representative, who can further assist you.

ESL sincerely appreciates your understanding and cooperation during this time.

For further clarification, please contact your local ESL representative.

Thank you.